Bugs & Issues - Please report here
Posted by Markz - 28 Sep 2016 02:57

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Ok guys this is a serious thread

I have a close rapport (*shuychus* in yiddish) with **the.guard** and the tech support team, and he requested that if anyone has any issues, they should please post it on this thread, and I will try pass it on promptly

1. **Important**: Please specify the 'bug' with as much detail as possible.   e.g. what device you are using, where you see the issue ~~what mood you were in, which bug spray did you try~~, and so on. E.g. "Chat on my Mobile Device (Specify what model) there's this blue chat circle...
   Warning: Spoiler!

      "
2. **Update**: Reply here after you see the issue is resolved on your end.   So I can report that the bug is successfully [vanquished](#)

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Re: Bugs & Issues - Please report here
Posted by yitzchokm - 25 Aug 2024 22:30

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Please send an email to chaim@guardyoureyes.com with your issue.

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Re: Bugs & Issues - Please report here
Posted by wondrouslemur81 - 08 Nov 2024 16:19

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Hi,

I made GYE account with my email address and set a password.

Whenever I log in, there's option to "log in with google" and then it bypasses the password.

Is there a way to change that?

I don't want others/wife to be able to just get into the GYE account and see all my posts.

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Re: Bugs & Issues - Please report here
Posted by wondrouslemur81 - 08 Nov 2024 16:20

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I know I can make another email account just for GYE to solve this, but Id rather use regular email and just have a password...

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Re: Bugs & Issues - Please report here
Posted by BenHashemBH - 08 Nov 2024 16:38

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Sholom Brother,

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Perhaps try the GYE tech support?

Kol Tov

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Re: Bugs & Issues - Please report here
Posted by Markz - 08 Nov 2024 19:14

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[wondrouslemur81 wrote on 08 Nov 2024 16:19](#)**:**

Hi,

I made GYE account with my email address and set a password.

Whenever I log in, there's option to "log in with google" and then it bypasses the password.

Is there a way to change that?

I don't want others/wife to be able to just get into the GYE account and see all my posts.

Go to your Google account > saved passwords

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Re: Bugs & Issues - Please report here
Posted by livelywolf66 - 10 Nov 2024 14:33

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Test message from My Yoman App

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Re: Bugs & Issues - Please report here
Posted by livelywolf66 - 10 Nov 2024 15:50

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Test iOS Yoman app

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Re: Bugs & Issues - Please report here
Posted by tzaddikvikam13 - 11 Nov 2024 00:52

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If you're on GYE on a device that other people can access, you might want to use Incognito
mode (in Google Chrome, or InPrivate on Microsft Edge).

That way, history and passwords don't get saved.

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Re: Bugs & Issues - Please report here
Posted by yesoidshebiyisoid - 11 Dec 2024 18:36

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I just downloaded the gye my yoman app and I can't log in. I select language, enter email
address, press continue, then nothing happens.

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Re: Bugs & Issues - Please report here
Posted by BenHashemBH - 11 Dec 2024 18:42

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yesoidshebiyisoid wrote on 11 Dec 2024 18:36:

I just downloaded the gye my yoman app and I can't log in. I select language, enter email
address, press continue, then nothing happens.

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Shalom Brother,

Do you have a filter?

What device are you using?

Kol Tov

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Re: Bugs & Issues - Please report here
Posted by yesoidshebiyisoid - 12 Dec 2024 16:36

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It works now.

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Re: Bugs & Issues - Please report here
Posted by needsomechizuk - 13 Dec 2024 02:37

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I'm still having the same issue. I have MB Smart filter on my iPhone. Any advice how to log in?

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Re: Bugs & Issues - Please report here
Posted by yesoidshebiyisoid - 13 Dec 2024 03:12

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I wonder if using a proper wifi net work is what let me sign in (as opposed to data)

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Re: Bugs & Issues - Please report here
Posted by tzaddikvikam13 - 16 Dec 2024 21:24

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I'm using the GYE app on a Kyocera DuraXE 4830 and I'm having trouble posting.

When I click on the text box, nothing happens and I'm not able to type anything in.

The only way I can post is by clicking on the 'source' button on top of the text box, but then things get complicated when I want to use bold/italics, play with font size, etc, (for that I have to manually type in the code for those edits).

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