

Bugs & Issues - Please report here

Posted by Markz - 28 Sep 2016 02:57

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Ok guys this is a serious thread

I have a close rapport (*shuychus* in yiddish) with **the.guard** and the tech support team, and he requested that if anyone has any issues, they should please post it on this thread, and I will try pass it on promptly

1. **Important:** Please specify the 'bug' with as much detail as possible. e.g. what device you are using, where you see the issue ~~what mood you were in, which bug spray did you try,~~ and so on. E.g. "Chat on my Mobile Device (Specify what model) there's this blue chat circle..."

**Warning: Spoiler!**

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2. **Update:** Reply here after you see the issue is resolved on your end. So I can report that the bug is successfully [vanquished](#)

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Re: Bugs & Issues - Please report here  
Posted by Trouble - 12 Jul 2022 11:39

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[MenachemGYE wrote on 12 Jul 2022 11:33:](#)

It's available just like before. On mobiles you can find it by clicking the forum "hamburger" menu.

this new site has everything, even doordash for an early dinner!!

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Re: Bugs & Issues - Please report here  
Posted by heimishe - 13 Jul 2022 10:25

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Hi

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Re: Bugs & Issues - Please report here  
Posted by heimishe - 13 Jul 2022 10:26

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Thanks for the update on the site it's great

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Re: Bugs & Issues - Please report here  
Posted by I am great - 14 Jul 2022 18:37

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this is for private message not for chat

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Re: Bugs & Issues - Please report here  
Posted by Looking\_to\_improve - 18 Jul 2022 20:15

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Does someone mind explaining the new tracker/ journal, I'm a bit confused. Am I always submitting what happened yesterday? Is it possible to submit what happened today?

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Re: Bugs & Issues - Please report here  
Posted by cordnoy - 19 Jul 2022 19:13

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I don't know if the "rules" section was always here on the forum; I'm lookin' at it now for the first time. Whoever put that together, kal hakavod to you; well done!!

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Re: Bugs & Issues - Please report here  
Posted by No Mask - 20 Jul 2022 03:29

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Does everyone have to sign in twice since the new system

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Re: Bugs & Issues - Please report here  
Posted by MenachemGYE - 20 Jul 2022 19:22

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When are you prompted to log in twice?

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Re: Bugs & Issues - Please report here  
Posted by Looking\_to\_improve - 23 Jul 2022 22:28

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When updating missed days in my journal, the top of the window seems to always have

yesterdays date, even when you're updating for a different day. Although The date that actually updates in your journal is the one that you pressed

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Re: Bugs & Issues - Please report here  
Posted by lionking - 24 Jul 2022 03:14

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Updating a fall on the 90 day chart is broken. No option to save the info.

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Re: Bugs & Issues - Please report here  
Posted by Trouble - 24 Jul 2022 04:51

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[lionking wrote on 24 Jul 2022 03:14:](#)

Updating a fall on the 90 day chart is broken.

i've had that problem for years.

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Re: Bugs & Issues - Please report here  
Posted by No Mask - 24 Jul 2022 06:17

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[MenachemGYE wrote on 20 Jul 2022 19:22:](#)

When are you prompted to log in twice?

When I go to login, and I put in my info, it takes me again to the same login page, and I need to put my username and password again.

Thanks

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Re: Bugs & Issues - Please report here  
Posted by ??? ?? - 25 Jul 2022 20:14

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Thanks for the updated site. It's very nice and clean!

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Re: Bugs & Issues - Please report here  
Posted by doingtshuva - 25 Jul 2022 23:11

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[MenachemGYE wrote on 20 Jul 2022 19:22:](#)

When are you prompted to log in twice?

If I login to GYE, and I would like to go to the HUB [hub.guardyoureyes.com/](http://hub.guardyoureyes.com/) I need to login again.

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