

Bugs & Issues - Please report here

Posted by Markz - 28 Sep 2016 02:57

Ok guys this is a serious thread

I have a close rapport (*shuychus* in yiddish) with **the.guard** and the tech support team, and he requested that if anyone has any issues, they should please post it on this thread, and I will try pass it on promptly

1. **Important:** Please specify the 'bug' with as much detail as possible. e.g. what device you are using, where you see the issue ~~what mood you were in, which bug spray did you try~~, and so on. E.g. "Chat on my Mobile Device (Specify what model) there's this blue chat circle..."

Warning: Spoiler!

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2. **Update:** Reply here after you see the issue is resolved on your end. So I can report that the bug is successfully [vanquished](#)

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Re: Bugs & Issues - Please report here

Posted by MenachemGYE - 01 Jul 2022 13:24

[Markz wrote on 30 Jun 2022 18:04:](#)

[lionking wrote on 30 Jun 2022 17:38:](#)

[lionking wrote on 30 Jun 2022 17:35:](#)

Can we keep the old forum look. New one is not mobile friendly and doesn't have the option to view recent posts or topics.

thanks

Sorry I found the recent posts option. It is in Menu, community. Hard to navigate especially on mobile. (Using GYE app)

thanks

I think the 2.0 is nice!

Here's suggestions for Mobile which is where I utilize gye.

1. Breadcrumb navigation on top should show, plus on 1.0 it used to show "My old posts" "Create new post" which was helpful.
2. Font color of text in posts should be black not light gray.
3. Header of posts is gray, hence the blue color font such as User names is not great. It should be changed to white or light blue.
4. PM button is a nice feature to add on mobile.

THANKS FOR ALL YOU GUYS DO!!

Thanks for the comments - keep the comments and ideas coming!

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Re: Bugs & Issues - Please report here

Posted by Markz - 01 Jul 2022 13:59

On 2.0

5. When you click on any GYE links such as those found on the top right panel, it doesn't allow and gives the message

"External link

Sorry, external links are not available on the mobile version of the site"

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Re: Bugs & Issues - Please report here

Posted by MenachemGYE - 01 Jul 2022 15:54

Fixed. (You might need to clear cache to see the fix.)

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Re: Bugs & Issues - Please report here

Posted by MenachemGYE - 01 Jul 2022 15:55

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These are both fixed.

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Re: Bugs & Issues - Please report here

Posted by Markz - 01 Jul 2022 16:19

[MenachemGYE wrote on 01 Jul 2022 15:55:](#)

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These are both fixed.

Thanks for looking into these.

#3 is still a strong blue / light blue. Its not right on the eyes given that the background has a similar hue in nature - it should be changed as close to white as possible or to white.

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Re: Bugs & Issues - Please report here

Posted by Markz - 01 Jul 2022 16:20

[Markz wrote on 01 Jul 2022 16:19:](#)

[MenachemGYE wrote on 01 Jul 2022 15:55:](#)

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These are both fixed.

Thanks for looking into these.

#3 is still a strong blue / light blue. Its not right on the eyes given that the background has a similar hue in nature - it should be changed as close to white as possible or to white.

Oh actually you are right it was changed, however on moderator names like yours that is where there is an issue and it should be changed to something different like maybe some new flashy

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Re: Bugs & Issues - Please report here
Posted by connected - 01 Jul 2022 16:46

I'm loving the new version! Thank you (you know who you are - (I don't))!

1. The search page is a bit messed up.
2. I can't change my timezone on the forum (always had this issue)

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Re: Bugs & Issues - Please report here
Posted by Markz - 01 Jul 2022 19:26

Wow the entire website got this cool makeover - NICE!!

Two issues I see on mobile

1. On the videos page, the pictures of the video sections are not sized right.
2. The "Stop me from falling videos" group don't seem to work (they didn't help me from falling :-)

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Re: Bugs & Issues - Please report here
Posted by bisyata dishmaya - 01 Jul 2022 22:04

Now that it seems we're trying to fix the app. Will it still enable me to access p like it used to?

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Re: Bugs & Issues - Please report here
Posted by Hashemlovesme18 - 02 Jul 2022 21:11

Hi thanks for the upgrade its really good

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Re: Bugs & Issues - Please report here
Posted by Hashemlovesme18 - 02 Jul 2022 21:12

Hi thanks for the upgrade its really good

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Re: Bugs & Issues - Please report here
Posted by Hashemlovesme18 - 02 Jul 2022 21:15

Why is the chat not working?

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Re: Bugs & Issues - Please report here
Posted by struggle613 - 03 Jul 2022 11:24

90 days chart on mobile looks really bad and I can't read my name the only thing I can see is the badge.

I think someone else asked this but the 90 days chart on the home page was really nice is it possible to get it back?

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Re: Bugs & Issues - Please report here
Posted by MenachemGYE - 03 Jul 2022 12:15

For active users of the 90 day chart, the dashboard shows the following area (instead of the success tracker). Click the Update button to update your status on the 90-day chart:

<https://guardyoureyes.com/images/90d.PNG>

There is currently a bug where some users who should be seeing this area are seeing the Success Tracker instead - be"n it will be fixed in a few days. There will also be a way for each member to choose how he prefers to do tracking.

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