

Technical Question

Posted by startrek - 10 Feb 2014 02:49

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Hi,

Im trying to change my profile on this website b/c the email address I have on there is no longer valid. When I try to change, it asks me for my youngest child's nickname as a security question. I don't remember ever entering a nickname for my youngest child and everything I try is wrong. How do I change my email address in my profile? Thanks.

- startrek

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Re: Technical Question

Posted by skeptical - 10 Feb 2014 03:10

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I'm not experiencing this.

I clicked where it says Profile at the top of this page.

There, in blue on a blue background it says my username on the left side and Edit on the right side.

I clicked Edit.

Then there's a form that says Username, Email, Password, Verify Password.

I changed the email address and clicked save.

It worked without asking me for anything more.

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Re: Technical Question

Posted by startrekuser - 10 Feb 2014 10:55

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Thanks for trying to help. I created a new profile and I'm back as startrekuser. I haven't called yet to set up chat, but will eventually. I tried deleting my old profile, startrek, and it may have worked. I'm not sure. This is a weakness of this web site.

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